

SERVICES OFFERED	GOLD	SILVER	SLA (Social Lettings)	TENANT FINDER
Property Inspection and advice	yes	yes	yes	yes
No Let-No Fee	yes	yes	yes	yes
Advertising and Marketing	yes	yes	yes	yes
Tenant find service	yes	yes	yes	yes
Accompanied viewings	yes	yes	yes	yes
Tenant selection and vetting	yes	yes	yes	yes
Tenant referencing as agreed with the landlord	yes	yes	yes	yes
Tenancy Agreement	yes	yes	yes	yes
Deposit Collection	yes	yes	yes	yes
Gas, Electricity and EPC Certificates *	yes	yes	yes	yes
Housing Benefit claims supported	yes	yes	yes	yes
Point of contact for tenant enquiries	yes	yes	yes	no
Utility companies notified at start/end of tenancy	yes	no	yes	no
Inventories *	yes	yes	Free of charge	no
Rent collected and paid to the landlord	yes	yes	yes	no
Monthly Statement of Account	yes	yes	yes	no
In house repairs service*	yes	yes	yes	no
Check In and Check Out of Tenants	yes	no	yes	no
Planned Periodic Property Inspections	yes	no	yes	no
Arrange Gas, Electric Routine Repairs and Maintenance*	yes	no	yes	no
Emergency Out of Hours Service*	yes	no	yes	no
One to One Tenancy Sustainment	no	no	yes	no
Access to Landlord Incentive Fund	no	no	yes	no

Additional charges will apply *

*Full Management 9.6% inclusive of VAT.