

# Pets and animals in our homes

Cornwall Housing  
Treven Kernow



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**CORNWALL  
HOUSING**

## Introduction

At Cornwall Housing, we recognise the importance owners of animals place on keeping pets. However, we need to balance this with the potential nuisance caused to other members of the community if pets or animals are inappropriate for the size of the property or are irresponsibly managed.

This leaflet sets out groups of pets or animals that tenants in different types of properties are allowed to keep without permission.

The Conditions of Tenancy enables us to define any animal or pet as being unsuitable for any property owned or managed by Cornwall Housing. The policy explains when Conditions of Tenancy will be enforced if pets or animals cause a nuisance or annoyance.

Some properties have been identified as being inappropriate for pets and are advertised accordingly. This is clarified with applicants at verification.

## Customer care exceptions to the policy

- 1 There are no restrictions for guide dogs for the blind, hearing dogs for the deaf or other assistance dogs.
- 2 We recognise that many tenants moving into sheltered persons accommodation might already have a pet and that they are an important companion for many people, so will adopt the following:-

That persons moving into a property with a pet restriction will only be allowed to keep their existing pet at the discretion of the Housing Officer. In such cases they will not be able to replace that pet in the future.



## Animals not included in this policy

Permission is required in writing for any animal not included in this policy. Permission will normally be granted where the animal fits with the general category of animals allowed in a particular property, for example, where the policy states that you can keep hamsters, permission would also include other indoor rodents like guinea pigs.



## Breeding of animals

The breeding of any animal for financial gain is not permitted. This will only be enforced where a nuisance is being caused.

## Responsible pet ownership

If you keep pets or animals that do cause a nuisance and fail to resolve the problems caused, even if they fall within this policy as being allowed, permission to keep those pets or animals will be withdrawn, and you will be required to re-home them.

## Cruelty to animals

Where you keep pets or animals that are not causing a nuisance but, in our belief are being maltreated, permission to keep any animal will be withdrawn and cases may be reported to the RSPCA or the police.

## Properties repossessed

Any animals left in properties that have been repossessed will be handed over to animal welfare organisations. Cornwall Housing Ltd take no responsibility for these pets.

## Pets and animals permissions matrix

	Flats plus sheltered, elderly person schemes with only a communal entrance and no communal garden	Sheltered, elderly person schemes with communal entrance and communal garden	Flats with access to communal gardens through a communal entrance	Houses, bungalows, flats with direct access to communal gardens	Houses, flats, bungalows with self-contained gardens
Birds	Yes	Yes	Yes	Yes	Yes
Fish	Yes	Yes	Yes	Yes	Yes
Snakes (Non dangerous)	Yes	Yes	Yes	Yes	Yes
Neut'd Cat			Yes	Yes	Yes
Small Dog*			Yes**	Yes	Yes
Hamster, gerbils and other indoor rodents	Yes	Yes	Yes	Yes	Yes
Up to two dogs (any size)				Yes	Yes
Up to two cats				Yes**	Yes**
Aviary birds, fowls & livestock					Yes
Rabbits and other outdoor rodents					Yes
Pigeon/dove lofts					Yes

\* Up to 30 cm in Height    \*\* With permission



## Alternative formats

### Furvasow Erel

If you would like this information on audio CD, audio tape, Braille, large print, any other format or interpreted in a language other than English, please contact:-

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