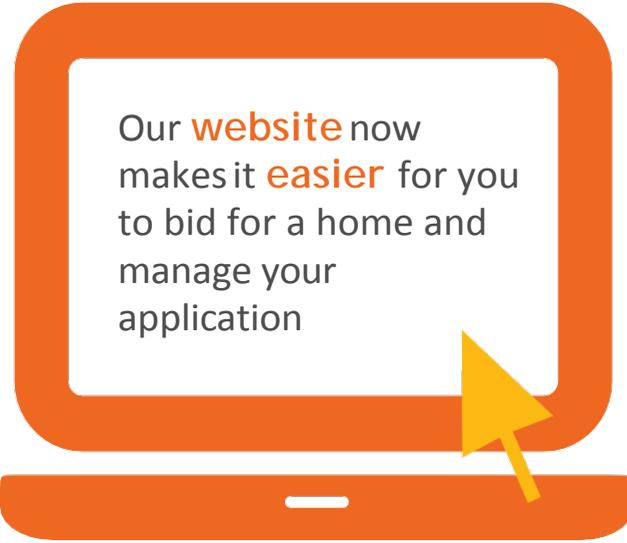


CORNWALL
HOUSING

Cornwall Homechoice



Our **website** now
makes it **easier** for you
to bid for a home and
manage your
application



Easy
guide

Our register and property
allocation rules changed in
2018 because of very high demand
for social housing in Cornwall



PART OF THE
CORSERY GROUP
A CORNWALL
COUNCIL COMPANY

www.cornwallhousing.org.uk/homechoice

Homechoice



The website aims to make it easier to apply for a home and manage your application online.



You will find it at
www.cornwallhousing.org.uk/homechoice

The rules:

Homechoice register and property allocation rules include:

-  **You will only be able to 'bid'** on one property per week.
-  **Failing to bid on a suitable Homechoice property** within 12 months could result in applicants being removed from the Homechoice register.
-  **Refusing two suitable properties** could also see you removed from the Homechoice register.
-  **The housing needs bands are changing.** You may be given a new band to reflect your current housing need based on the new Homechoice rules.

More information on the rules can be found on the Cornwall Council website: www.cornwall.gov.uk/housing/housing-strategy/council-allocation-scheme/

 To qualify for a Cornwall Council owned property, or one that Homechoice has nomination rights to, you will need a 3-year connection to Cornwall.

 Applicants with a **household income less than £30,000** will be given priority for Cornwall Council owned homes.

 People with a **household income (after tax) of £60,000 or more will not be** able to apply to Homechoice.

 People with **assets worth more than £50,000** will be **excluded from** Homechoice.

The rules changed because demand for social housing in Cornwall is high.



The rules mean more homes will go to families and individuals in the greatest need.

If you have any concerns, or would like to talk to somebody about your Homechoice account, please call the Homechoice team on **0300 1234 161**



On average, only 2,300 homes become available each year.

How to register with the Homechoice website



Type www.cornwallhousing.org.uk/homechoice

If you have completed a Homechoice application form you will also need to register online to be able to express your interest (bid) on available properties.

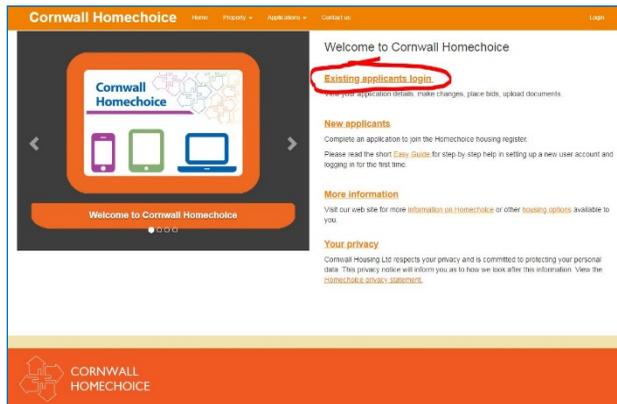
The register, you will need your Surname, your date of birth and your Homechoice application number (provided when your application is complete).

Search online for www.cornwallhousing.org.uk/homechoice

1

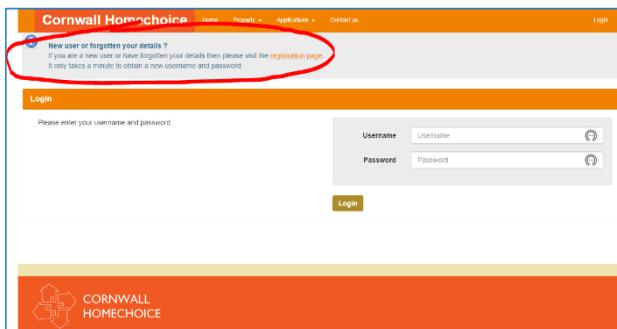
The homepage will look like this.

Select “Existing applicants logon”



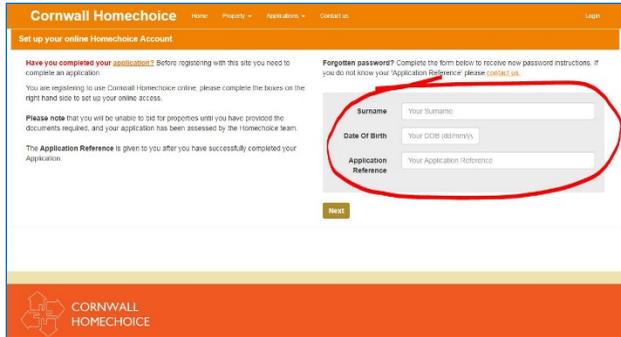
2

Even if you are currently registered on Homechoice, please click the registration page link.



3

Please enter your surname, your date of birth and your current Homechoice application reference number.



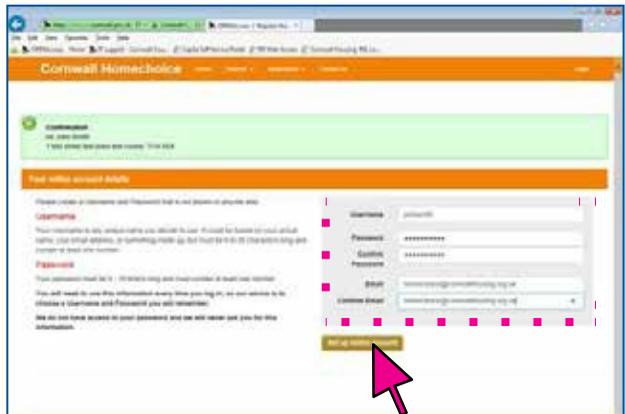
Your reference number begins with HR but you only need to add the numbers and you can ignore the dash and any numbers after the dash, for example:

HR9999 – 1 **only enter** 9999

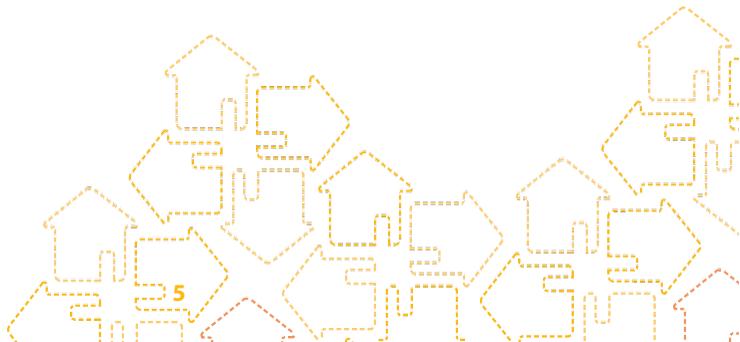
4

The website will confirm that it has found your application.

Now enter a new username and password of your choice and your email address.

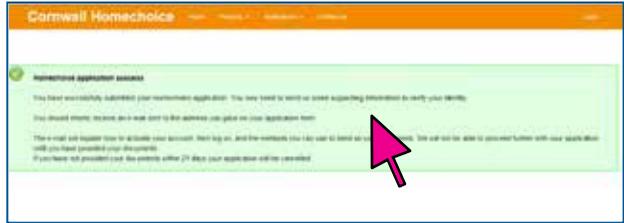


Then click “Set up online account”



5

You should see a green 'Registration successful' box.



You will also receive an email asking you to click the link in the email to verify your account.

You will then be able to login to Homechoice to access your current application and bid on properties.

If you already have a current Homechoice application, please do not worry about the request in the green box asking for documentation. Your application will not be cancelled.

If you have any problems registering, don't worry, please call the Homechoice team on **0300 1234 161** who will be happy to help you.



A number of Homechoice applicants, like Amy, helped us to test the new website to make sure it was as easy to use as possible.

Another applicant, Geoff, told us: **"If I can manage it with my limited skills, so can anyone!"**



To see more information about Homechoice please visit:

www.cornwallhousing.org.uk

where there will also be an easy online form you can use

to send us any questions you may have.

You can also email: info@cornwallhousing.org.uk

or call us on **0300 1234 161** to speak to a member of the Homechoice team.

If you would like this information in another format or language please contact:

Cornwall Housing Communications,
Chy Trevail, Bodmin, PL31 2FR

email: communications@cornwallhousing.org.uk

www.cornwallhousing.org.uk

telephone: 0300 1234 161

Cornwall Homechoice, administered by Cornwall Housing on behalf of the Cornwall Homechoice Partnership.

The Cornwall Homechoice partnership includes Aster Communities, Cornwall Council, Coastline Housing, Cornwall Housing, Cornwall Rural Housing Association, DCH, Guinness Hermitage, Ocean Housing, Sanctuary Shaftesbury, Tamar Housing Society and Westward Housing Society.

