

## Sewage pumping stations

### A guide for residents

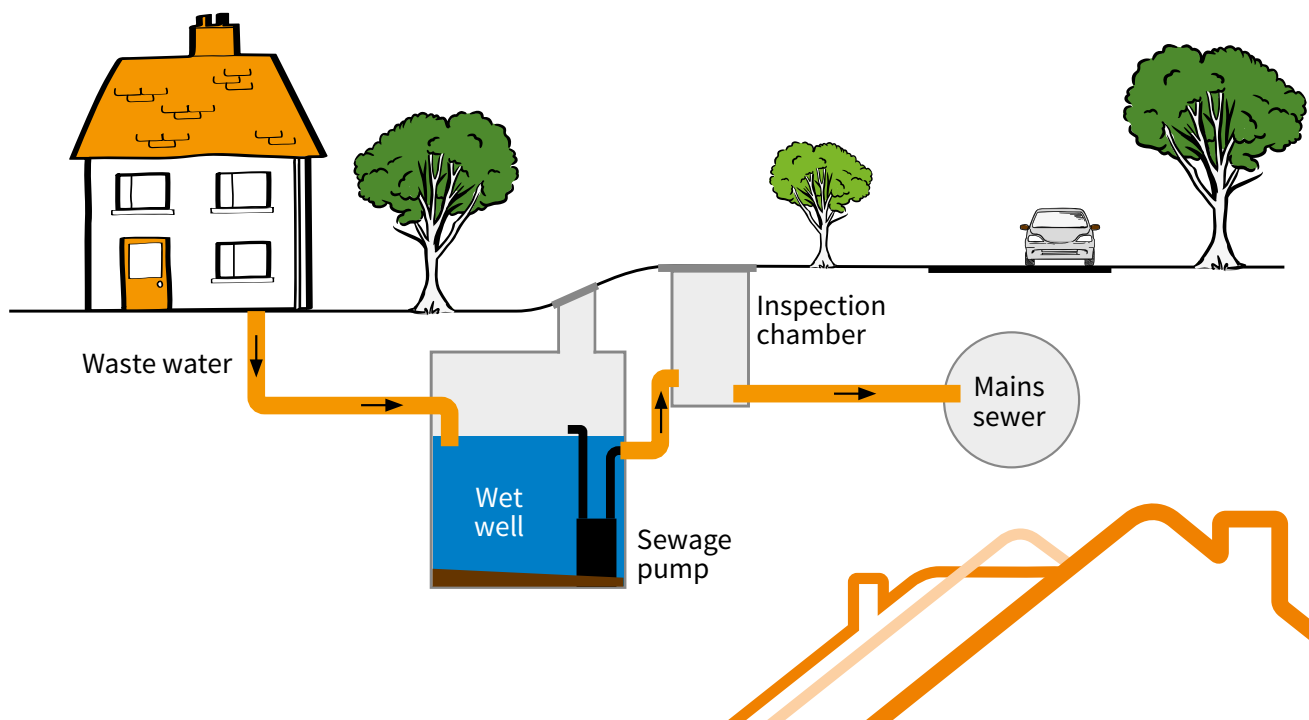
We want to make sure that your sewage pumping station is working effectively and correctly at all times. Your toilet, sink, bath and basin are all connected to this station, so it is really important that you know what you can/can't put down them to prevent any blockages or leaks happening.

We've put together this short guide to help you know how to use it correctly and what can/can't be put into the pumping station.

### What is a sewage pumping station?

A sewage pumping station helps to dispose of the waste from your home into the main sewer system. It works by collecting waste from a number of connected homes and stores this in a 'wet well'. Once the waste has reached a certain level, a pump will turn on and push it through pipes to the main sewer to be treated and release into the environment.

### Sewage pumping stations



# What can't I dispose of down my toilet, sink, bath or basin?

## Household items:

- Nappies
- Contraceptives
- Make up wipes/cotton buds or pads
- Rags
- Soft toys, including tennis balls
- Sanitary products
- Wet wipes (even if they say biodegradable/flushable)
- Bandages, personal hygiene items or syringes
- Plastic items, or anything containing plastics

## Fats, grease, oils or fluids:

- Any cooking fat, grease or oil - either wait until they have turned solid or pour them into a container and place them in the bin
- High fat dairy products, eg. cream, milk etc.
- Alcoholic drinks, eg. beer, wine etc.
- Nail polish remover
- Mouth wash or neat self-cleaning products, eg. shower gels, anti-bacterial hand wash
- Baby disinfectants or bottle sterilising fluids
- Bleach, disinfectant or floor cleaning products
- Motoring fluids, eg. petrol, diesel, antifreeze etc.
- Photographic developing fluid
- Weed killers, insecticides, fungicides or other garden chemicals
- Paint, paint thinner, white spirit, creosote or turpentine

Please remember, **if you're in doubt** about whether you should dispose of something down your toilet, sink, bath or basin... **leave it out** and place it in the bin instead!

## Did you know?

Even when a product is labelled as 'flushable' or 'biodegradable', they often do not fully degrade and can lead to blockages or cause big problems for the system and pricey repairs.

Wet wipes are the biggest cause for sewage system failures each year in the UK with 200,000 wipes being flushed daily!

## Contact us:

Email: [info@cornwallhousing.org.uk](mailto:info@cornwallhousing.org.uk)

Telephone: 0300 1234 161

By letter, to **Cornwall Housing, Chy Trevail, Beacon Technology Park, Bodmin, PL31 2FR**

## Alternative formats:

### Curassow Erel:

If you would like this information on audio CD, Braille, large print, any other format or interpreted in a language other than English, please contact:

Mar mynnowgh hwi kavos an kedhlow ma war son-sidi, yn Braille, prynt bras, furvas aral po styrys yn taves dres Sowsnek, kesteveugh mar pleg:

**Cornwall Housing Ltd,  
Chy Trevail, Beacon Technology Park,  
Bodmin, PL31 2FR**

[www.cornwallhousing.org.uk](http://www.cornwallhousing.org.uk)

✓ Checked by residents