

CORNWALL
HOUSING

cornwallhousing.org.uk

Property Services

Recruitment pack



A welcome from our Managing Director

At Cornwall Housing, our mission is to provide safe homes in strong communities for one and all. Our Property Services teams play a vital role in making that happen every day.

The work you do has a direct impact on the lives of our residents. From carrying out repairs and improvements to maintaining safety standards and investing in our homes, your skills help ensure that thousands of people across Cornwall live in homes that are warm, safe and fit for the future.

We are on a journey of continuous improvement and are investing in our homes, services and people. This is an exciting time to join us as we strengthen our approach to repairs, planned maintenance, compliance and neighbourhood services. We know that good housing starts with well-maintained homes, and we are committed to providing the resources, training and support our teams need to deliver high-quality services.

We recognise that our success depends on the people who work for us. That's why we offer competitive salaries, access to the Local Government Pension Scheme, generous annual leave, flexible working opportunities, and a range of employee benefits designed to support your wellbeing and financial security.

Most importantly, you'll be part of a team that takes pride in making a difference. Every repair completed, safety check carried out and improvement delivered contributes to better outcomes for residents and stronger communities across Cornwall.



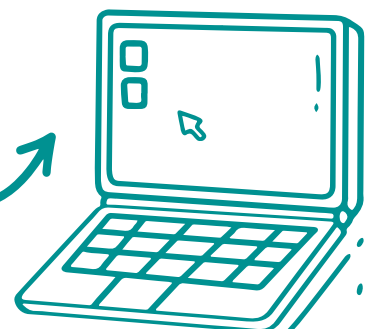
If you're ready to make a real difference in a role that helps shape the future of housing in Cornwall, we'd love to hear from you.

Su Spence

Managing Director

You can read our Asset Management Strategy **here**

You can read our latest housing news **here**





About us

Cornwall Housing is an ALMO. This means we manage and maintain approximately 10,200 homes, 400 leasehold properties, shops and land and neighbourhoods on behalf of Cornwall Council.

We're held to account by the Regulator of Social Housing and have our own board, with resident representation.

Any profits are re-invested into the Housing Revenue Account and used to improve social housing locally and we work closely with Cornwall Council and our residents to deliver key housing services across the region, ensuring we have safe homes in strong communities for one and all.

Join us at Cornwall Housing

Are you ready to help shape the future of property services and make a real difference?

We're looking for ambitious, forward-thinking people to join our Property Services team. This is an exciting opportunity to help deliver high-quality repairs, maintenance, and investment services that put customers first and support the long-term sustainability of our homes and communities.

You'll play a key role in ensuring our services are efficient, responsive, and continuously improving, working as part of a collaborative team committed to high standards and positive outcomes for residents.

Depending on your role, you may be involved in leading teams, managing or supporting the delivery of contracts and programmes, coordinating activity, providing technical or commercial expertise, or helping to ensure effective service delivery on the ground. Whatever your focus, you'll contribute to making sure work is delivered safely, to a high standard, and in line with organisational and regulatory expectations.

We're looking for people who are passionate about delivering great property services, committed to excellent customer experience, and motivated by improving how things are done. You'll be a strong communicator, a confident problem-solver, and someone who works well with others to get things done.

This is a fast-paced and demanding environment where your work will have a real and visible impact on the homes and communities we serve.

If you're ready to take on a challenge and help shape a high-performing Property Services role, we'd love to hear from you.



At Cornwall Housing, we do things differently.

We're not just another housing provider – we're a team of passionate people working together to shape the future of housing for our communities in Cornwall. If you're looking for more than just a job, you've come to the right place.



We're listening to what our residents want from us, what our employees need to thrive and are putting the right resources in place to move to a way of working that supports this.

Be part of real change

We're transforming the way housing services are delivered, working across three localities to better meet the needs of our residents. This is your chance to be part of that change – working in a way that's new, innovative and rooted in the communities we serve.

More than just a 9-5

We believe that work should fit into your life, not the other way around. That's why we have recently enhanced our annual leave entitlement to 28 days (from 23 days) plus bank holidays, along with a flexible working through 'Balance'. Balance at Cornwall Housing helps you establish a working environment based on trust and ensures you have the right balance between succeeding in your role and your personal commitments.

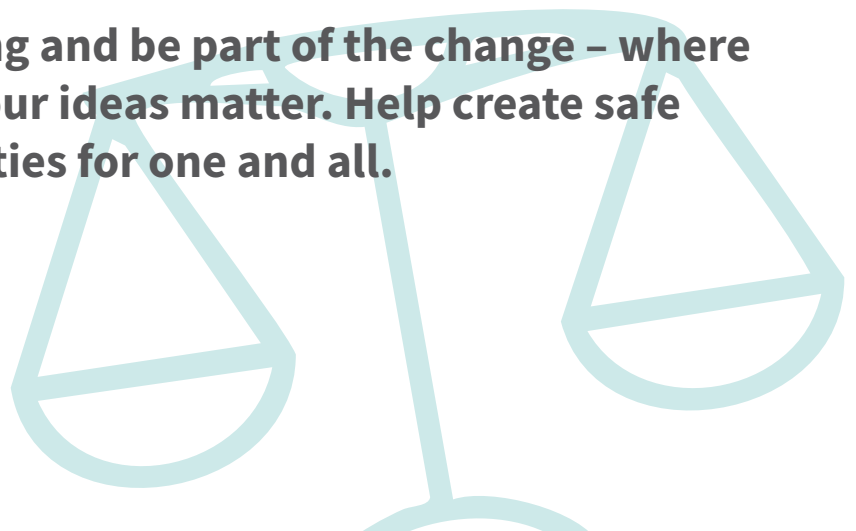
Benefits that matter

We care about your future and every employee at Cornwall Housing is enrolled in the generous Local Government Pension Scheme. We offer competitive salaries and you have access to Vivup, a platform offering discounts at Tesco, Currys, Asda – helping your money go further. Maybe you want to cycle to work? Or buy more annual leave? We've got a scheme for that too.

A place where you belong

We're a family friendly employer and understand that work outside of life matters, whether that is supporting parents, carers or just encouraging a better life balance, we're here to help you thrive both professionally and personally.

Join us at Cornwall Housing and be part of the change – where your work has purpose, your ideas matter. Help create safe homes in strong communities for one and all.



View our available vacancies:

www.cornwallhousing.org.uk/jobs

Contact us

By emailing: info@cornwallhousing.org.uk

By letter, to: **Cornwall Housing**
Chy Trevail
Beacon Technology Park
Bodmin
PL31 2FR

By calling: **0300 1234 161**

**CORNWALL
HOUSING**

www.cornwallhousing.org.uk