

Listed below are the terms and conditions for the Your Call quarterly prize draw for £100 supermarket voucher.

The winner will be selected at random every three months by the survey sub-contractor Acuity from the participants who have consented to be in the prize draw from the previous three months.

We will notify the winner by either email or phone call and the winners' details and photo will be published on the website and in the next Cornwall Housing tenants' newsletter.

1. The organisers are Cornwall Housing Ltd.
2. The prize draw is open to tenants of the organisers only.
3. The organisers may publicise the identity of the winner through other mediums at its disposal including the internet, unless the winner makes it clear to the organisers that they do not want their identity to be disclosed.
4. The organisers reserve the right to cancel or amend the prize draw, or these rules at any time.
5. The organisers will deal with any disputes or matters regarding the rules. The organiser's decision will be final.
6. Persons excluded/not eligible for entry are; Cornwall Housing employees and their immediate families, Cornwall Councillors, Cornwall Housing board members, occupants under the age of 16 and non-customers of Cornwall Housing.
7. The organiser reserves the right not to issue the prize if they feel the conduct of the customer has not been satisfactory.
8. If the winner owes money to Cornwall Council or Cornwall Housing, the organisers reserve the right to offset the prize against any debt owed to them.
9. Cornwall Housing will consult the winner about the supermarket voucher, but it cannot be provided as a cash prize, and the decision of Cornwall Housing on the location of supermarket will be final.
9. If the winner is in receipt of benefits, they will be responsible for the disclosure of the award to the relevant benefit department.
10. Any personal information within the entries shall be treated in accordance with the Cornwall Housing Your Call Privacy Notice. The winner's survey responses will be kept confidential if they have not consented to their responses being attributed to them.