

CORNWALL HOUSING

Reference Number: FOI - API2WX37-101007699452

Response provided under: Freedom of Information Act 2000

Request:

1. How many assaults were reported against your council's housing staff in 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, and in the first quarter of 2025?
2. For each of these years, how many of these assaults were verbal?
3. For each of these years, how many of these assaults were physical?
4. For each of these years, how many of these assaults were sexual?
5. For each of these years, how many of these assaults involved abuse related to a protected characteristic/hate speech?

Response:

Cornwall Housing records are only available from 2017 onwards due to a major upgrade/change in personnel software.

Please see the table below.



A CORNWALL
COUNCIL COMPANY

Chy Trevail, Beacon Technology Park
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Call: **0300 1234 161**
www.cornwallhousing.org.uk

Count of Incident ref.	Column Labels				
Row Labels	Assault of a sexual nature	Physically assaulted by a person	Verbally assaulted – face to face	Verbally assaulted – over the phone	Grand Total
2017				1	1
2018		1	2	12	15
2019		1	13	41	55
2020		1	2	13	16
2021			3	38	41
2022	1		6	18	25
2023		1	4	6	11
2024			4	6	10
2025			1	12	13
Grand Total	1	4	35	147	187

Information provided by Cornwall Housing Limited

Date of response: 02.06.2025