

CORNWALL
HOUSING

cornwallhousing.org.uk

Rent consultation

2024



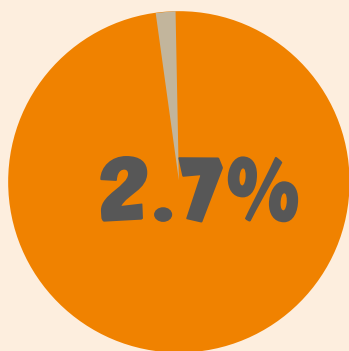
A CORNWALL
COUNCIL COMPANY

Cornwall Council's tenants' rent consultation 2024 leaflet

Council housing services are funded by tenants' rents in dedicated budget called the Housing Revenue Account. Council tax or other general funding at the Council cannot be used for council housing maintenance.

This year, rent levels for most council tenants are capped by Government guidance – CPI (Consumer Price Inflation) + 1%, which the Council can follow or set at a lower amount:

This is 2.7%



This is

2.7 pence extra

for every pound, so an average two-bedroom rent of **£86.91** per week would increase by £2.36 per week to **£89.27**



When setting the budget for council housing, and looking at how much they need, the Council needs to balance the need for:



Council housing services 'revenue', - money to deliver your housing services – including repairs



Council housing 'capital' - building work to improve the condition of your homes



Creating new/more homes

Why do rents need to go up?



Without an increase, because of inflation brackets (an increase in the cost of everyday products and services) the Council and Cornwall Housing will have less money to fund services. Cornwall Council rents are very low compared to housing associations and many councils. There are lots of things we need to fix and improve, including a massive programme of maintenance to improve the condition of our homes.

What do you think?

1. Cornwall Council is considering a rent rise of 2.7% in line with inflation. The additional funds will go towards the repairs and maintenance programme. Do you have any comments about this for the Council? (max 250 words)

2. If you or a friend were struggling to cover all the essential bills, do you know how to access support for the following: (tick all that apply)

- ☐ Food
- ☐ Water
- ☐ Council Tax
- ☐ Energy costs
- ☐ Rent and housing costs
- ☐ Household goods and clothes
- ☐ Other_____ (please list any others you might need)

3. How should we/Cornwall Housing promote up to date information about the help available?

- ☐ Website
- ☐ Email
- ☐ Social media (Facebook)
- ☐ Other_____

Take part in our online survey at <https://letstalk.cornwall.gov.uk>



Let us know your views by 12 November

You can email your responses – myviews@cornwallhousing.org.uk. Or you can phone us on 0300 1234 161 and ask for Julia Walsh, if you would like to find out more information before completing the survey.

Privacy Notice

We will use the information that you provide to inform the Council's rent and business plan decisions as described in this leaflet. The data controller for this survey is Cornwall Housing. Please see the full privacy notice for this survey on our website.

Alternative formats

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If you would like this information on audio CD, audio tape, Braille, large print, any other format or interpreted in a language other than English please contact:

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