

CORNWALL HOUSING

Cornwall Housing Limited (CHL) is committed to ensuring the health, safety and welfare of its employees as they deliver housing services to the communities of Cornwall.

CHL is committed to achieving a high level of safety and compliance as required by the Health & Safety at Work etc. Act 1974 and subsequent legislation. This is achieved by using a robust safety management system and providing safe and suitable environments for its employees, tenants, contractors and visitors. CHL's approach will be subject to regular review in order to reflect current legislative standards, best practice and continuous improvement. This system will ensure effective elimination or management of all identified risks where it relates to matters within CHLs control. By encouraging the sharing and adoption of good practice and consultation with employees and tenants CHL aims to protect the health, safety and welfare of anyone that can be affected by work undertaken by Cornwall Housing Limited.

CHL will:

- Support effective safety practice for people, property and premises.
- Provide employees with safe, well-maintained premises and equipment, information and supervision and safe systems of work.
- Encourage integration of health and safety into daily working decisions and tasks that will stimulate and grow the development of a positive behavioural safety culture.
- Promote meaningful and effective employee engagement, consultation and communication.
- Appraise, develop and train our employees to ensure they are competent to carry out their work safely and are able to support the safeguarding of others.
- Manage work related risk, to prevent injury and ill-health, by the provision of safe and healthy working conditions and robust safe systems.
- Communicate our safety commitment to our tenants and contracting partners and ensure that our combined activities reflect our stated standards and strategic vision.
- Investigate incidents and other learning events to promote an environment of continuous environment.
- Set the example for safe working, with visible leadership and constructively challenge others to do so.

The Managing Director and Company Directors will commit sufficient resources to achieve these objectives and demonstrably lead and empower employees to work safely. They will provide safe systems of work and working environments, where all employees and contractors understand their roles, responsibilities and accountabilities and comply with the health and safety management system requirements.

This policy statement will be reviewed annually, communicated to all of our employees and made available to external interested parties.



Su Spence
Managing Director
2026

