

Advocate

Consent Form

If you would like someone else, such as a relative or support agency, to speak to us on your behalf about your home or the services you receive from us, you need to give your permission by completing this form.

By signing the form, you are giving us consent to share relevant information about your tenancy or home with the person or organisation you have named. You can choose what information you're happy to share, and you can change or withdraw your permission at any time

Customer details:

Name:	
Date of birth:	
Address:	

Advocate details

Name:			
Date of birth:		Relationship/ organisation	
Address:			
Email:			
Contact number:			

Customer statement:

I give permission for the person named above to discuss the following matters on my behalf (please tick all that apply):

- Your tenancy or lease details
- Rent account and payments (including arrears)
- Repairs, maintenance and improvements to your home
- Anti-social behaviour (ASB) or community issues
- Your household details (e.g. occupancy or bedroom needs)
- Your support needs, vulnerabilities or wellbeing (including physical and mental health where relevant to your housing)
- Communication preferences and contact arrangements
- Any other enquiries about services you receive from us
- All matters relating to your tenancy or home
- Other _____

Customer signature:

Date:

This form should be signed by the customer and returned to Cornwall Housing LTD, Chy Trevail, Beacon Technology Park, Bodmin, PL31 2FR.

You can also email a sign copy to info@cornwallhousing.org.uk

You can withdraw this permission at any time by contacting us in writing, phone or email.

Writing: Cornwall Housing LTD, Chy Trevail, Beacon Technology Park, Bodmin, PL31 2FR

Phone: 0300 1234 161

Email: info@cornwallhousing.org.uk