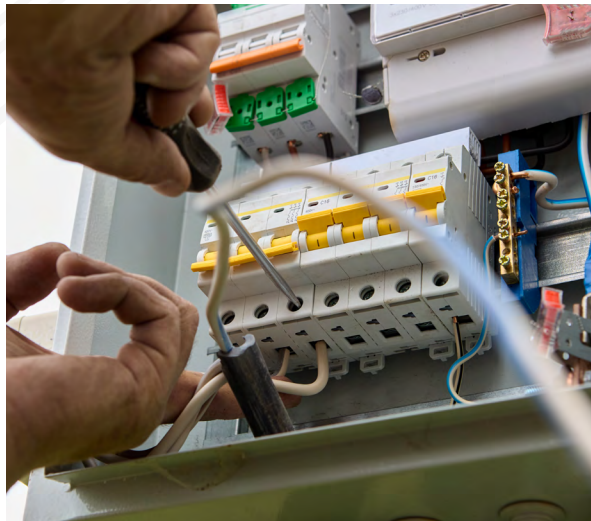


CORNWALL  
HOUSING

[cornwallhousing.org.uk](http://cornwallhousing.org.uk)

# Electrical re-wire information



A CORNWALL  
COUNCIL COMPANY

 [cornwallhousing.org.uk](http://cornwallhousing.org.uk)

This leaflet contains important and helpful information on our electrical rewire programme, including:

- what it involves
- how it could affect you
- what you will need to do to prepare, before work starts
- communicating with you

When we rewire your home, we fit a new consumer unit or fuse-board to meet the latest safety requirements. We also install smoke alarms, Carbon Monoxide alarms, lights to the front and rear of your home where required for extra safety, and put in more sockets to cope with modern needs.



## **How will I know if you are coming to rewire my home?**

We will contact you in good time. Our contractors will always write to you in advance and send you a reminder text of the date that we will arrive to start the work.

## **How long will the work take?**

The work will normally take up to 5 days to complete depending on the size of your home and type of works required. We may need access to your home for up to 3 days afterwards to complete any additional work and to make a final inspection.

## **Why do you need to rewire my home?**

Each year, Cornwall Housing carries out electrical rewires to a number of homes. These homes have old wiring, sockets, switches, and light fittings that are due for replacement. If your home is identified, we will let you know in plenty of time when we expect the work to start.

## **What should I do before the work starts?**

When our contractor or surveyor visits you before the work is due to start they will explain what you will need to do to prepare, and you can discuss any questions or concerns you have. You can help us get the work done quickly by keeping any appointments we make with you, and supervising children and pets while the work is underway.

# What will I have to do before you can start work?

- The new consumer unit will be fitted in the same place as your existing fuse-board, unless this needs to be moved for accessibility reasons e.g height, size or location. If this is in a cupboard, you should empty it to allow easy access for the workforce.



- Please store safely any ornaments and electrical items, such as television or audio equipment. This will prevent accidental damage during the work.
- You will need to loosen floor coverings near your existing sockets and move any furniture as directed to allow easy access.
- Sometimes in bedrooms and on landings we might need to lift the floorboards. You will need to organise for furniture to be moved and floor coverings to be lifted. We will discuss this with you before work starts.
- We will need to get into your loft. If your loft has been boarded, we may need to lift some boards. Please move things you store there to allow us access to the lights and switches below.
- If you have any pets, they may be disturbed by the work. You should restrict pets to a room away from the work if possible. You should discuss this with the engineer to ensure their safety whilst at the property.

# What work is involved?

We will :

- remove the existing sockets, switches, and fuse board
- make some new positions for sockets and switches
- where possible, put new cables in the loft space, under the first floor and inside partition walls

Before works start, we will discuss with you if you have to take any floor covering up.

If you are due to have a new kitchen in the near future, we will do this part of the electrical work at the same time as fitting the kitchen. If we have already fitted a new kitchen recently, we probably put in a new ring main at the same time. If so, we may not need to do any more work in this area

The number of sockets we normally provide is as follows:

- **Living Room** 5 double sockets
- **Dining Room** 3 double sockets
- **For a combined living-dining room**, 6 double sockets in total are provided
- **Bedrooms** 3 double sockets
- **Hallway/Stairs** 1 double socket downstairs and 1 upstairs where possible
- **Kitchen** 3 double, 2 single sockets and cooker point

If you have installed any electrical circuits with our permission, we will test them, rewire them if necessary and reconnect them to the new circuit. This includes electric showers, security lights, doorbells, alarms, and wall lights.

## What disruption will there be?

At times, the work may be noisy and dusty. The contractor will provide dustsheets. You may not be able to use some of your rooms during the work, but there will always be somewhere for you and your family to stay in comfort.

You will only be without electrical power for a short time. There will also be minor interruption to your heating and hot water supply.

The workforce must always follow safe working practices, keeping yourself or family safe during the works.

The engineers will leave any rubble or old materials on site in a safe designated area, bagged and sealed in appropriate rubble bags. We will organise for a registered waste management company to collect and dispose of the waste accordingly.

## How will I know if the work that you do is safe?

Work is completed by qualified electricians, meeting current electrical regulations, standards and guidance.



## Will I receive an allowance toward re-decoration costs?

Depending on the severity of the possible redecoration required, we offer decorating vouchers through the Johnson Paint Home Decorating Scheme. This will allow you to purchase materials to touch up or make repairs to your home if it has been damaged through unavoidable works to hide old cabling, replace sockets, or old electrical equipment.

Ordering material is simple through the voucher scheme. Details will be provided along with a voucher to the value of the minor decoration required across all the affected rooms.

**Please note:** It is your responsibility to arrange for any re-decoration to your home. We can only provide materials as outlined above.

## Security

**You should always check the identity of any callers before letting them into your home.** Our officers and workforce carry identity cards. If you are in any doubt about anyone visiting your home, don't let them in.

If you would like this information in another format or language, please contact:  
Cornwall Housing Ltd, Chy Tревail, Beacon Technology Park, Bodmin, PL31 2FR

**Email:** [info@cornwallhousing.org.uk](mailto:info@cornwallhousing.org.uk)

**Web:** [www.cornwallhousing.org.uk](http://www.cornwallhousing.org.uk)

**Tel:** 0300 1234 161



**Cornwallhousing1**

✓ Checked by residents