

**Reference Number: FOI-JYQ02ID9-101007613570**

**Response provided under: Freedom of Information Act**

**Request:**

1. Incidence of Mould and Damp Reports How many reported cases of mould and/or damp have been recorded by the council in each of the last three financial years?
2. Number of Rooms Affected per Reported Case For each reported case, how many rooms were affected?
3. Type of Property Affected For each reported case, what type of property was affected?
4. Financial Cost of Remediation What was the total financial expenditure on mould and damp remediation for each of the last three financial years? If possible, please provide a breakdown of remediation costs by type of room affected (e.g., bedroom, kitchen, bathroom, living room, hallway)
5. Timeframes for Resolution What is the average time taken to resolve a reported case of mould and/or damp, from initial report to resolution? What is the longest and shortest time recorded for resolution in the past three years?
6. Repeat Cases How many cases required repeat interventions after initial remediation work was completed? If available, please provide data on how soon after initial remediation a repeat case was reported (e.g., within 6 months, 6-12 months, 12+ months)
7. Data on Scent Detection Research Has the council undertaken any trials or research into alternative methods of mould detection, such as the use of trained scent detection dogs or air quality monitoring technology? If so, please provide details of any pilot studies, outcomes, and costs incurred.



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training and monitoring purposes

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**Response:**

1. Our records prior to April 2023 are incomplete, however April 2023-April 2024, 95 cases (all complete). April 2024 – April 2025 703 cases, all but two complete. April 2025 to date, we have 249 cases. This financial year cannot be broken down into completed/ongoing cases just yet as the reporting period is not complete.
2. This information is not recorded.
3. We do not record this type of information per case.
4. We do not record this type of information per case.
5. This information is not recorded.
6. This information is not recorded.
7. We do have a case study about to start with a product known as TIC Mould, this covers various properties and is in the very early stages. Expected costs for this case study are between £2000 and £5000.

**Information provided by Cornwall Housing Limited**

**Date of response: 15.04.2025**