

# CORNWALL HOUSING

**Reference Number: FOI-51808ZT5-101008062425**

**Response provided under: Freedom of Information Act 2000**

**Request:**

**Original Request:**

A list of all managerial roles within the organisation, including Job title Salary The number of staff directly managed by each role.

Workforce location data relating to managers: The number of managers who reside within Cornwall A breakdown of the counties (or regions) in which managers reside

**Response:**

These are the names and numbers for the counties the managers in CHL reside in:

Cornwall	44
Devon	9
Dorset	3
Kent	2
West Midlands	1



A CORNWALL  
COUNCIL COMPANY

Registered in England No. 04662007

Please note calls may be recorded for  
training and monitoring purposes

Chy Trevail, Beacon Technology Park  
Bodmin, Cornwall, PL31 2FR  
Call: **0300 1234 161**  
**[www.cornwallhousing.org.uk](http://www.cornwallhousing.org.uk)**

Here are the Job Title, Salary and No of Direct Reports:

<b>Job</b>	<b>Salary</b>	<b>Reporting</b>
Quality & Customer Team Leader	27730-32123	6
Customer Service Team Leader	31759-36751	7
Customer Service Team Leader	31759-36751	8
Estate Services Team Leader	31759-36751	9
Management Accountant	36390-42053	4
Rents Manager	36390-42053	17
Feedback & Insight Manager	36390-42053	3
Customer Service Manager	36390-42053	2
Disrepair Manager	36390-42053	5
Knowing Our Residents Manager	36390-42053	4
Quality & Efficiency Supervisor	36390-42053	3
Quality & Efficiency Supervisor	36390-42053	5
Business Improvement Manager	40453-47149	0
Neighbourhood Housing Manager	40453-47149	9
Neighbourhood Housing Manager	40453-47149	7
Neighbourhood Housing Manager	40453-47149	5
Voids & Lettings Manager	45224-51855	7
Health & Safety Manager	45224-51855	0
Specialist Services Team Leader	45224-51855	7
Business Systems Manager	45224-51855	2
Partnership Governance Manager	45224-51855	1
Acquisitions Team Leader	45224-51855	4
Team Leader	45224-51855	7
Major Projects Team Leader	45224-51855	3
Asbestos Compliance Manager	45224-51855	3
Service Manager - ISLS	45224-51855	14
Fire Safety Manager	45224-51855	4
Communications Manager	45224-51855	3

Waste & Environmental Manager	45224-51855	3
Income & Lettings Manager	50535-57254	2
Regional Housing Manager	50535-57254	6
Customer Experience Manager	50535-57254	3
Regional Housing Manager	50535-57254	7
Estate Services Manager	50535-57254	4
Regional Housing Manager	50535-57254	5
Repairs Delivery Manager	50535-57254	5
Construction Delivery Manager	50535-57254	1
Asset Manager	50535-57254	5
Mechanical, Electrical & Water Hygiene Manager	50535-57254	9
Construction Delivery Manager	50535-57254	9
Head of Governance	60136-66856	4
Financial Controller	60136-66856	4
Head of People & H&S	60136-66856	6
Head of Finance & Procurement	66911-90449	4
Head of Business Systems	66911-90449	3
Head of Customer Experience	66911-90449	3
Head of Housing Management	66911-90449	4
Head of Building Safety	66911-90449	6
Head of Repairs	66911-90449	1
Executive Director of Housing Operations	90450-126844	3
Executive Director of Asset Management	90450-126844	2
Executive Director of Resources	90450-126844	3
Managing Director - Cornwall Housing	135406-171760	7

**Information provided by:** Cornwall Housing Ltd

**Date of response:** 07.05.2026