



Better Connections survey

Prize draw terms and conditions

Listed below are the terms and conditions for the 'Better Connections' survey prize draw for £100 supermarket voucher.

The winner will be selected at random by the survey sub-contractor PFA Research from the participants.

We will notify the winner by either email or phone call and the winner's details and photo will be published on the website and in the next Cornwall Housing customer magazine.

1. The organisers are Cornwall Housing Ltd.
2. The prize draw is open to tenants of the organisers only.
3. The organisers may publicise the identity of the winner through other mediums at its disposal including the internet, unless the winner makes it clear to the organisers that they do not want their identity to be disclosed.
4. The organisers reserve the right to cancel or amend the prize draw, or these rules at any time.
5. The organisers will deal with any disputes or matters regarding the rules. The organiser's decision will be final.
6. Persons excluded/not eligible for entry are Cornwall Housing employees and their immediate families, Cornwall Councillors, Cornwall Housing board members, occupants under the age of 16 and non-customers of Cornwall Housing.
7. The organiser reserves the right not to issue the prize if they feel the conduct of the customer has not been satisfactory.
8. If the winner owes money to Cornwall Council or Cornwall Housing, the organisers reserve the right to offset the prize against any debt owed to them.
9. Cornwall Housing will consult the winner about the supermarket voucher, but it cannot be provided as a cash prize, and the decision of Cornwall Housing on the location of supermarket will be final.
9. If the winner is in receipt of benefits, they will be responsible for the disclosure of the award to the relevant benefit department.
10. Any personal information within the entries shall be treated in accordance with the Cornwall Housing 'Better Connections' Survey Privacy Notice. As with all participants, if the winner has not consented to their survey responses being attributed to them – PFA Research will keep these confidential from Cornwall Housing.